

Growth in demand for emergency services

Across the country the NHS is seeing a rise in the number of people using services and Gateshead is no different. In 2015 the Trust opened a new state-of-the-art Emergency Care Centre (ECC) to transform the way urgent care is delivered.

4.6%
increase

The number of patients attending the ECC has increased by 4.6% since last year.

Since the ECC opened in 2015 we've seen an 8.1% increase in activity.

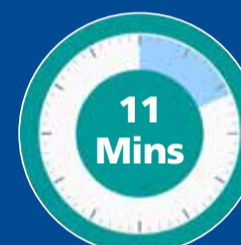
6,985
extra patients



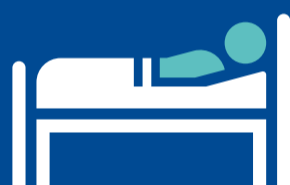
Despite the rise we're seeing more patients within 4 hours than ever before



The average time to treatment is 1.25 hours



The average initial assessment takes 11 minutes



People who need to be **admitted to hospital** after visiting A&E is **up by 3.5% on last year** and **8.8% since the ECC opened**



Despite the extra pressure **99.3%** of A&E patients **would recommend** Gateshead to friends and family if they needed treatment.

2.48
hours

The total time spent in the emergency department by the average patient

47% of patients stay less than 48 hours

14% of patients are over 75 years old – a 17% increase since 2015

23% of patients are over 65 years old – a 21% increase since 2015

Despite these huge pressures Gateshead is still ranked 18th best in the country for A&E performance.

