

Ear, Nose and Throat Department
Queen Elizabeth Hospital

Head and Neck Multidisciplinary Clinic Guide.

Following your appointment today with..... in the Ear, Nose and Throat Department at the Queen Elizabeth Hospital, you have been referred to the Head and Neck Multi-Disciplinary clinic in the Ear, Nose and Throat department at **Sunderland Royal Hospital**. This will give you the opportunity to discuss the treatment options available to you.

You will usually be seen by one or more of the following healthcare professionals:

- The Ear, Nose and Throat surgeon
- The Maxillofacial Surgeon
- The Oncologist who is a doctor who specialises in treating patients undergoing radiotherapy, chemotherapy or chemo-radiation
- A Macmillan Head & Neck Clinical Nurse Specialist who will support and advise both you and your family
- A Dietician who offers people dietary advice if required
- A Speech and Language Therapist who can help people with speech and swallowing problems

We would like to provide you with as much information and support as possible. Therefore please feel free to contact: The Head and Neck Macmillan Clinical Nurse Specialists based at Sunderland Royal Hospital. They are available Monday – Friday between 9.30 am and 4.30pm, you can contact them on the telephone numbers below, and if not available please leave your message on their answer-phone and they will aim to return your call the same day or the following working day.

Rachael Bannister-Young: 0191 5699677

Dawn Ivison: 0191 5699921

Kelly Craggs: 0191 5410078

Additional assistance and information can also be obtained from the Macmillan Cancer Information and Support Centres Please feel free to drop in they are based at:

The Queen Elizabeth Hospital: The Hancock Building, Entrance B (just along from the main entrance). The centre is open Monday to Friday between 10am to 4pm, except Bank Holidays. Alternatively please call the centre on 0191 445 2979 and see the enclosed leaflet.

Sunderland Royal Hospital: Based at Kayll Road Main Entrance (near lifts B Floor)

Open Monday to Friday 10am to 4pm except Bank Holidays. Alternatively please call the centre on 0191 541 0122

Data Protection

Any personal information is kept confidential. There may be occasions where your information needs to be shared with other care professionals to ensure you receive the best care possible.

In order to assist us improve the services available your information may be used for clinical audit, research, teaching and anonymised for National NHS Reviews. Further information is available in the leaflet Disclosure of Confidential Information IL137, via Gateshead Health NHS Foundation Trust website or the PALS Service.

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This leaflet can be made available in other languages and formats upon request